



# HCM Remarkable Scorecard

## TOP 100 US HOSPITAL 6 YEARS

Truven Health Analytics



Malcolm Baldrige  
National Quality Award  
2014 Award  
Recipient



JAYNE E. POPE, FACHE, RN, MBA  
HCM Chief Executive Officer

“As a nationally recognized hospital year after year, Hill Country Memorial is driving health care in a way that means better medical outcomes and an improved experience for patients and their families.”



HILL COUNTRY MEMORIAL  
RATED 5-STARS FOR  
PATIENT EXPERIENCE AND  
OVERALL HOSPITAL QUALITY

Centers for Medicare & Medicaid Services

## What if every US hospital performed like HCM?\*

\* Truven Health Analytics

More than 126,500  
additional lives could be  
saved. (per yr)



Nearly 109,000  
additional patients  
could be complication  
free. (per yr)



\$1.8 billion in inpatient  
costs could be saved.  
(per yr)



The typical patient  
could be released from  
the hospital half a day  
sooner.



**2014 Malcolm Baldrige Quality Award Recipient** [US Department of Commerce](#)  
**Top 100 US Hospital 2012 - 2016** [Truven Health Analytics](#)  
**5 Star Overall Hospital Quality 2016** [Centers for Medicare & Medicaid Services](#)  
**5 Star HCAHPS (Patient Experience) 2016** [Centers for Medicare & Medicaid Services](#)  
**CMS Home Care Compare 4.5 Star Rating 2016** [Centers for Medicare & Medicaid Services](#)  
**Top 100 Rural Community Hospital 2017** [National Rural Health Association](#)  
**Guardian of Excellence Award Winner for Patient Experience 2014 - 2016** [Press Ganey](#)  
**Top 100 Great Hospitals in America 2014 - 2015** [Becker's Hospital Review](#)  
**Top Performance on Key Quality Measures 2012 - 2014** [The Joint Commission](#)  
**Excellence in Patient Care 2017** [Studer Group](#)  
**Outstanding Patient Experience Award 2011 - 2017** [Healthgrades](#)  
**Top 5% in US for Outstanding Patient Experience 2011 - 2017** [Healthgrades](#)  
**America's 100 Best Hospitals for Patient Experience 2014 - 2017** [Women's Choice Award](#)  
**Top 10% in TX & US for Overall Hospital Patient Safety 2014 - 2017** [Carechex Quality Rating](#)  
**Patient Safety Grade = A 2013 - 2017** [Leapfrog](#)  
**Patient Safety Excellence Award 2013 - 2017** [Healthgrades](#)  
**Top 5% in US for Patient Safety 2014 - 2017** [Healthgrades](#)  
**Top 10% in TX & US for GI Care Patient Safety 2014 - 2017** [Carechex Quality Rating](#)  
**Recipient of the Healthgrades Gastrointestinal Care Excellence Award 2017** [Healthgrades](#)  
**5 Star Recipient for Treatment of Bowel Obstruction 2015 - 2016** [Healthgrades](#)  
**5 Star Recipient for Small Intestine Surgeries 2015 - 2016** [Healthgrades](#)  
**Top 100 in US for Patient Safety in Major Bowel Procedures 2016 - 2017** [Carechex Quality Rating](#)  
**Top 10% in US for Patient Safety in Major Bowel Procedures 2014 - 2017** [Carechex Quality Rating](#)  
**Top 100 in US for Medical Excellence in Major Bowel Procedures 2014 / 2016 - 2017** [Carechex Quality Rating](#)  
**Top 10% in TX & US for Patient Safety in General Surgery 2014 - 2017** [Carechex Quality Rating](#)  
**Top 5% in Texas for Medical Excellence in Overall Surgical Care 2015 / 2017** [Carechex Quality Rating](#)  
**Top 100 in US for Medical Excellence in Overall Surgical Care 2016 - 2017** [Carechex Quality Rating](#)  
**One of Healthgrades America's 100 Best Hospitals for Joint Replacement 2014 - 2015** [Healthgrades](#)  
**Recipient of the Healthgrades Joint Replacement Excellence Award 2014 - 2017** [Healthgrades](#)  
**Ranked Among the Top 10% in the Nation for Joint Replacement 2014 - 2017** [Healthgrades](#)  
**5-Star Recipient for Total Knee Replacement in 2013 - 2017** [Healthgrades](#)  
**Top 10% in TX & US for Patient Safety in Major Orthopedic Surgery 2017** [Carechex Quality Rating](#)  
**4th in TX, top 2% in US for Medical Excellence in Major Orthopedic Surgery 2014 - 2016** [Carechex Quality Rating](#)  
**Top 100 in US for Medical Excellence in Joint Replacement 2015 - 2017** [Carechex Quality Rating](#)  
**Top 100 in US for Medical Excellence in Major Orthopedic Surgery 2014 - 2016** [Carechex Quality Rating](#)  
**Restore Program Joint Commission Gold Seal of Approval** [The Joint Commission](#)  
**5-Star Recipient for Hip Fracture 2012 - 2017** [Healthgrades](#)  
**5-Star Recipient for Appendectomy 2014 - 2015** [Healthgrades](#)  
**Home Care Elite Top 500 in the US 2006 - 2016** [National Research Corp and Decision Health](#)  
**HCM Home Care Joint Commission Gold Seal of Approval** [The Joint Commission](#)  
**America's Best Hospitals in Obstetrics 2014 - 2017** [Women's Choice Award](#)  
**5-Star Recipient for Vaginal Delivery 2015 - 2016** [Healthgrades](#)  
**Designated as a Texas Ten Steps Facility 2016** [Texas Department of State Health Services](#)  
**Recipient of the Healthgrades Pulmonary Care Excellence Award 2017** [Healthgrades](#)

*Remarkable Health Care**Updated June 2017*